

Appendix

This table displays information related to reminder programs for each state and the District of Columbia based on the responses to the questionnaire. New York, Oklahoma, and Tennessee did not respond to the survey.

State	Are reminders provided statewide?	Category of cases eligible for reminders (at least one case type within each category is eligible)	Enrollment method	Number of cases enrolled and eligible for reminders in the previous year	Type of reminders sent	When reminders are sent	Content the reminders include	Costs associated with the reminder program	Additional notes
Alabama	Statewide court reminder program	Criminal, civil, traffic, family, and probate	Opt-in	Not provided	Text, email, mail	2 weeks before	Date of hearing, time of hearing, location of hearing, instructions for arriving at court, consequence(s) for missing, case number associated with hearing, contact information for assistance, defendant's name, courtroom floor and number	Specifics not provided	Reminders are available statewide.
Alaska	Statewide court reminder program	Criminal	Opt-in	Enrolled: 6,751 Eligible: 22,258	Text, email	3 days before	Date of hearing, time of hearing, location of hearing, instructions for arriving at court, consequence(s) for missing, case number associated with hearing, contact information for assistance, defendant's name	Startup: Specifics not provided. Ongoing: \$10,000 per year plus usage fee of approximately \$200	Reminders are available statewide for criminal cases, and individuals must opt in through a written request. Updates are being developed to allow individuals to opt in via text. Reminders are also available for domestic relations cases in the Early Resolution Program.
Arizona	State-run program that serves some jurisdictions	Criminal, civil, traffic, family, and probate	Automatic	Enrolled: 205,087 Eligible: 229,089	Text, phone call	3 days before	Date of hearing, time of hearing, location of hearing, case number associated with hearing, contact information for assistance	Startup: \$35,000 Ongoing: \$16,000 per year Estimated based on the reported cost of 2 developers for 2 months of development and annual fee of \$10,000 plus usage fee of \$.008 per message	Reminders are available for some courts throughout the state for all types of cases. The state provides a reminder program to 130 limited-jurisdiction courts, 2 Superior Courts (Santa Cruz County and Pima County), and Maricopa County Justice Courts (21 in total), including those that use the state's case management system and those who contract with the state for the service.
Arkansas	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide. A new case management system is being built for statewide use; reminders may be available as a feature of that system.
California	State-run program that serves some jurisdictions	Not provided	Opt-in	Enrolled: 2,458 Eligible: Not provided	Text, email	2 weeks before and/or 2 days before	Date of hearing, time of hearing, location of hearing, case number associated with the hearing	Specifics not provided	Reminders are provided to some trial courts using the Judicial Branch's Hearing Reminder Service, specifically Superior Courts in the counties of Imperial, Lake, Los Angeles,

									Modoc, Placer, San Benito, San Luis Obispo, Santa Clara, and Sierra.
Colorado	Statewide court reminder program	Criminal	Automatic	Not provided	Text	1 week before, 1 day before	Date of hearing, time of hearing, location of hearing, contact information for assistance, link to remote hearing	The Legislature allocated about \$200,000 for the reminder program in 2018-19 fiscal year (considered startup costs) and about \$75,000 in 2022 for administration and programs (considered annual ongoing costs).	Reminders are available statewide for criminal defendants and juveniles. Individuals are automatically enrolled in the reminder program. Denver County Court, however, does not send reminders.
Connecticut	Statewide court reminder program	Criminal	Other: Individuals are screened and enrolled through Pretrial Services	Enrolled: 24,632 Eligible: 26,167	Text, phone call	5 days before, 2 days before	Date of hearing, time of hearing, location of hearing	All startup costs were incorporated into the information technology budget. Phone calls cost 1 cent each and text messages \$.0064 each.	Custodial arrests are screened by Pretrial Services with eligible individuals asked if they'd like to receive reminders; if so, they are enrolled by staff. Individuals on probation are also enrolled for reminders on family relations appointments.
Delaware	Statewide court reminder program	Criminal	Opt-in	Not provided	Text, phone call	Not provided	Not provided	Specifics not provided	Delaware Criminal Justice Information Systems provides a court date reminder program through VINELink. Individuals with criminal cases can sign up to receive reminders or ask court staff to sign them up.
District of Columbia	District-wide court reminder program	Criminal, civil, family, and probate	Opt-in	Not provided	Phone call, email, mail	Dependent on the type of case	Date of hearing, time of hearing, location of hearing, instructions for arriving at court, consequence(s) for missing, case number associated with the hearing, contact information for assistance, defendant's name, instructions for remote hearings	Specifics not provided. Startup costs were described as being incorporated into existing contracts with vendors, and ongoing costs include mailing expenses.	Reminders are available district-wide. Individuals must opt in to receive reminders. Reminders are also available for jurors and for mediations.
Florida	Statewide court reminder program	Criminal, civil, traffic, family, and probate	Opt-in	Enrolled: 7,896 Eligible: Not provided	Text, email	1 week before, 1 day before	Date of hearing, time of hearing, location of hearing, case number associated with the hearing	Specifics not provided	Reminders are available statewide for any case that has a hearing date in the state information system.
Georgia	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide.
Hawaii	Statewide court reminder program	Criminal, civil, traffic	Opt-in	Enrolled: 4,357 Eligible: Not provided	Text, email	1 week before, 1 day before, day of hearing	Date of hearing, time of hearing, location of hearing, case number associated with the hearing	Startup: \$213,000 Ongoing: \$720 per year (based on usage)	Reminders are available statewide. Individuals must opt in to receive reminders. Anyone can sign up for eReminders for a case (not just defendants).
Idaho	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide.
Illinois	State-run program that serves some jurisdictions	Criminal	Other: Enrollment facilitated through pretrial services	Not provided	Text	1 day before	Date of hearing, time of hearing, location of hearing, contact information for assistance	Specifics not provided	Reminders are available in trial courts served by the Office of Statewide Pretrial Services (77 of Illinois' 102 counties). Text message reminders are sent only to defendants on pretrial supervision.
Indiana	State-run program that	Criminal	Automatic	Not provided	Text	5 days before, 1 day before	Not provided	Specifics not provided	Reminders are available to some trial courts. As of May 2021, 72 of 92 counties were

	serves some jurisdictions								using text reminders. Individuals with criminal cases are automatically enrolled if that person has a phone number in the court system.
Iowa	No statewide program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide. A program was piloted previously.
Kansas	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide. There has been some exploration of how to incorporate reminders in the current case management system.
Kentucky	Statewide court reminder program	Criminal, civil	Other: A mix of different enrollment types	Enrolled: 127,991 Eligible: 511,941	Text, email	1 day before, day of the hearing	Date of hearing, time of hearing, location of hearing, consequence(s) for missing, case number associated with the hearing, defendant's name	Startup: unknown Ongoing: \$14,000 per year	Reminders are sent to individuals on pretrial release through the Department of Pretrial Services. In Jefferson County, staff members ask individuals in court if they'd like to be enrolled in reminders for criminal and eviction cases (this is a pilot program). Individuals with criminal cases that have money owed can enroll themselves in reminders through ePay. Based on the questionnaire responses, it wasn't clear whether reminders included hearings or were only for payments.
Louisiana	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide. A few individual courts have established reminder programs independently.
Maine	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide. They may be offered as part of a new case management system.
Maryland	Statewide court reminder program	Criminal	Opt-in	Enrolled: 33,526 Eligible: Not provided	Text, mail	1 week before, 1 day before, day of enrollment	Date of hearing, time of hearing, location of hearing, case number associated with the hearing, contact information for assistance	Specifics not provided	Reminders are available statewide for criminal cases. The system was built internally and the state is working on expanding to include civil cases.
Massachusetts	Statewide court reminder program	Criminal, civil, family, and probate	Other: Enrollment facilitated through the Massachusetts Probation Service or the Clerk's Office	Enrolled: 40,605 Eligible: 154,304	Text	4 days before, 1 day before	Date of hearing, time of hearing, location of hearing, case number associated with the hearing	Specifics not provided. Costs described as \$0.10 per message.	Reminders are available to some trial courts: Boston Municipal Court, District Court, Housing Court, Probate and Family Court, Superior Court. Individuals must opt in through the Massachusetts Probation Service (which includes pretrial supervision) or can ask to be enrolled at the Clerk's Office.
Michigan	State-run program that	Criminal, civil, traffic, family, and probate	Opt-in	Not provided	Text, email	2 days before	Date of hearing, time of hearing, location of hearing,	Specifics not provided. Startup costs described as	Reminders are provided to trial courts that are using the

	serves some jurisdictions						consequence(s) for missing, court and hearing description	vendor expenses to support internal team. Ongoing costs described as annual fees and usage fees for Twilio (a company that sends digital communications) plus internal staff for maintenance.	Supreme Court's case management system.
Minnesota	Statewide court reminder program	Criminal, civil, traffic, family, and probate	Opt-in	Enrolled: 56,589 Eligible: 240,938	Text, email	3 days before, 1 day before	Date of hearing, time of hearing, contact information for assistance	Startup: \$600,000 Ongoing: \$70,000 per year (about \$25,000 for messaging and \$45,000 for maintenance)	Reminders are available statewide for all criminal and traffic cases and most civil, family, and juvenile cases. The service was built by a vendor and is maintained by court staff.
Mississippi	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide.
Missouri	Statewide court reminder program	Criminal, civil, family, and probate	Opt-in	Enrolled: 166,176 Eligible: Not provided	Text, email	1 week before, 2 days before	Date of hearing, time of hearing, location of hearing, case number associated with hearing, contact information for assistance, defendant's name	Specifics not provided. Described as minimal or no-cost.	Reminders are available statewide for all criminal, civil, probate (except mental health cases).
Montana	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide.
Nebraska	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide. Court payments receive reminder notifications but not court hearings. A new case management system is in the early stages of development; reminders may be available as a feature in the future.
Nevada	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide.
New Hampshire	Statewide court reminder program	Criminal, family, and probate	Automatic	Not provided	Text	1 week before, 3 days before, 1 day before	Date of hearing, time of hearing, location of hearing, required forms	Specifics not provided. Described as less than \$100,000.	Reminders are available statewide for divorce and custody mediations only. Reminders for criminal hearings are in the pilot phase.
New Jersey	Statewide court reminder program	Criminal, traffic	Other: A mix of different enrollment types are used.	Enrolled: 404,390 Eligible: 1,342,480	Text, phone call, email	1 week before, 2 days before, 1 day before	Date of hearing, time of hearing, location of hearing, case number associated with hearing, contact information for assistance, defendant's name	Startup: unknown Ongoing: approximately \$47,000 per year (based on usage)	Reminders are available statewide for criminal defendants under pretrial monitoring and for municipal cases.
New Mexico	Statewide court reminder program	Criminal	Automatic	Enrolled: 34,211 Eligible: 47,738 Total cases: 120,506	Text, phone call, email	1 week before, 3 days before, 1 day before	Date of hearing, time of hearing, location of hearing, instructions for arriving at court, consequence(s) for missing, case number associated with hearing, contact information for assistance, defendant's name, planning guidance	Startup costs described as a single developer and product owner to build 2 internal systems Ongoing: \$4,800 per year	Reminders are available statewide for all criminal cases. There are three separate reminder systems sending notifications to subgroups (nontraffic criminal cases, traffic cases, and individuals on pretrial services). As of January 2024, defendants are automatically enrolled in the program. The Pretrial Justice Program has worked to

									incorporate messaging rooted in behavioral science.
North Carolina	Statewide court reminder program	Criminal, traffic	Opt-in	Enrolled: 32,692 Eligible: 1,203,598	Text, email	1 day before	Date of hearing, time of hearing, location of hearing, case number associated with hearing	Specifics not provided. Described as minimal or no cost.	Reminders are available statewide for criminal and infraction cases. Data on enrollment in reminders is from 2021. The state is transitioning from an older legacy case management system to a new cloud-based system, but the new system can't send reminders.
North Dakota	Statewide court reminder program	Criminal	Opt-in	Enrolled: 6,474 Eligible: 42,927	Text	1 day before	Date of hearing, time of hearing, location of hearing, case number associated with hearing, the type of hearing	Specifics not provided	Reminders are available statewide for all criminal cases. Text notifications were added onto the existing case management system contract.
Ohio	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide.
Oregon	State-run program that serves some jurisdictions	Not provided	Not provided	Not provided	Not provided	Not provided	Not provided	Specifics not provided	Reminders are available in some jurisdictions. No other information was provided.
Pennsylvania	State-run program that serves some jurisdictions	Criminal, traffic	Opt-in	Enrolled: 21,226 Eligible: 998,910	Text, email	Determined by county	Date of hearing, time of hearing, contact information for assistance, consequence(s) for missing, case number associated with hearing, defendant's name	Specifics not provided	Reminders are available statewide for courts choosing to participate. Currently, 16 counties have reminders set up in Courts of Common Pleas, and 23 counties have reminders set up in Magisterial District Courts.
Rhode Island	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide. Some pilot programs have been established.
South Carolina	State-run program that serves some jurisdictions	Criminal	Other: Enrollment facilitated by staff	Enrolled: 13,525 Eligible: 17,370	Text	1 day before	Date of hearing, time of hearing, location of hearing	Specifics not provided. Ongoing costs described as a fraction of a penny per message.	Reminders are available in only 2 counties: Spartanburg and Cherokee for summary-level criminal offenses.
South Dakota	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide.
Texas	State-run program that serves some jurisdictions	Criminal, civil, family, and probate	Automatic	Not provided	Text, phone call, email	1 week before, 3 days before, 1 day before	Date of hearing, time of hearing, location of hearing, instructions for arriving at court, contact information for assistance, consequence(s) for missing, case number associated with hearing, defendant's name	Specifics not provided	Reminders are available statewide for courts choosing to participate. The program is in an "early adopter" phase and was authorized by HB 4293 of the 87th Legislative Session and funded through the 88th Legislative Session. The state contracted with eCourtDate in summer 2024 to build the reminder system. No information was provided about how many courts are using the system or how many cases are enrolled. The system will be customizable for participating courts.

Utah	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide.
Vermont	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide.
Virginia	Statewide court reminder program	Criminal, traffic	Opt-in	Enrolled: 214,640 Eligible: 1,352,000	Text, email	1 week before, 3 days before, 1 day before	Date of hearing, time of hearing, location of hearing, contact information for assistance, case number associated with hearing, defendant's name	Specifics not provided	Reminders are available statewide for all criminal and traffic cases.
Washington	No statewide program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide. A new case management system may have reminder functionality.
West Virginia	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide.
Wisconsin	State-run program that serves some jurisdictions	Not provided	Not provided	Not provided	Not provided	Not provided	Not provided	Specifics not provided	Reminders are available statewide for courts choosing to participate. No other information was provided about the use or features of the reminder program.
Wyoming	No statewide court reminder program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Reminders are not available statewide.