



THE
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CHARITABLE TRUSTS

The Office of the National Coordinator for
Health Information Technology



Health IT Safety Day

December 6, 2016
8AM - 4:30PM

The Pew Charitable Trusts
901 E Street NW
Washington, DC 20004

Agenda

8:00 AM **Continental breakfast**

8:30 AM **Opening remarks**

- Andrew Bindman, Director, Agency for Healthcare Research and Quality
- Allan Coukell, Senior Director, Health Programs, The Pew Charitable Trusts
- Jon White, Deputy National Coordinator for Health Information Technology, ONC

9:10 AM **HIT safety affects patients and healthcare providers**

Clinicians, researchers and patient safety experts describe common real-world examples of EHR-related safety challenges and how addressing them can improve patient care.

- Peter Basch, Medical Director, Ambulatory EHR and Health IT Policy, MedStar Health
- Bev Johnson, President and Chief Executive Officer, Institute for Patient- and Family-Centered Care
- Patricia Mook, Chief Nursing Information Officer, Inova Health System
- Hardeep Singh, Chief of Health Policy, Quality and Informatics Program, Houston Veterans Affairs Health Services Research Center of Innovation
- *Moderator: Josh Rising, Director, Healthcare Programs, The Pew Charitable Trusts*

10:10 AM **Demonstration: How EHR usability influences patient safety**

The MedStar Institute for Innovation will present an interactive demonstration of EHR usability problems that can cause patient harm.

- Terry Fairbanks, Director, MedStar National Center for Human Factors in Healthcare
- Raj Ratwani, Scientific Director, MedStar National Center for Human Factors in Healthcare

10:30 AM **Break**



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- 10:45 AM** **Visions for a multi-stakeholder partnership to improve health IT**
Organizations that have envisioned the establishment of a patient safety center or collaborative for health IT, or have experience developing such an entity in other industries will offer their perspectives.
- Doug Johnston, Director, Digital Health Policy and Standards Program, RTI International
 - Jeff Lerner, President and CEO, ECRI Institute
 - Michael McGinnis, Executive Officer, National Academy of Medicine
 - Jim Russell, Chief Patient Safety Officer, Epic
 - Joy Tobin, Chief of Health Informatics, The MITRE Corporation
 - *Moderator: Andrew Gettinger, Chief Medical Information Officer, Office of Clinical Quality and Safety, ONC*
- 12:00 PM** **Perspectives from the aviation industry on a safety collaborative**
Speakers from the Federal Aviation Administration (FAA) and the airline industry discuss the benefits and structure of safety collaboration.
- Peggy Gilligan, Associate Administrator for Aviation Safety, FAA
 - Paul Morell, Vice President – Safety, Regulatory Compliance and Environmental, American Airlines
 - Michael Quiello, Vice President – Corporate Safety, United Airlines
 - *Moderator: Teresa Zayas Cabán, Senior Advisor to the Deputy National Coordinator, ONC*
- 12:30 PM** **Pick up lunch boxes**
- 12:45 PM** **Working lunch to discuss various aspects of the health IT safety collaborative**
- Breakout 1: Data collection
Color: Red; Room: European Union (2nd floor); Moderator: Dean Sittig
 - Breakout 2: Information dissemination
Color: Yellow; Room: Arctic (3rd floor); Moderator: Allen Vaida
 - Breakout 3: Stakeholder roles
Color: Orange; Room: Oklahoma (3rd floor); Moderator: David Classen
 - Breakout 4: Business models
Color: Green; Room: Hawaii (3rd floor); Moderator: Doug Johnston
 - Breakout 5: Governance structure
Color: Blue; Room: Alaska (4th floor); Moderator: Elisabeth Belmont
 - Breakout 6: Culture of safety
Color: Black; Room: New Mexico (3rd floor); Moderator: Jeanie Scott
- 2:10 PM** **Break**



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2:25 PM

Readout of breakout sessions on a health IT safety collaborative

Breakout session moderators will present their group's discussion to the larger audience for an interactive conversation.

- Breakout 1: Dean Sittig, Professor, UTHealth School of Biomedical Informatics
- Breakout 2: Allen Vaida, Executive Vice President, Institute for Safe Medication Practices
- Breakout 3: David Classen, Chief Medical Information Officer, Pascal Metrics
- Breakout 4: Doug Johnston, Director, Digital Health Policy and Standards Program, RTI International
- Breakout 5: Elisabeth Belmont, Corporate Counsel, MaineHealth
- Breakout 6: Jeanie Scott, Director, Informatics Patient Safety, Department of Veterans Affairs
- *Moderator: Josh Rising, Director, Healthcare Programs, The Pew Charitable Trusts*

3:25 PM

Stakeholder perspectives on an EHR safety collaborative

This moderated discussion will elicit multi-stakeholder perspectives on the establishment of a health IT safety collaborative and the unanswered questions.

- Peggy Binzer, Executive Director, Alliance for Quality Improvement and Patient Safety
- Pam Cipriano, President, American Nurses Association
- Jesse Ehrenfeld, Board of Trustees, American Medical Association
- Richard Landen, Director of Regulatory Affairs, QuadraMed Corp.
- Chantal Worzala, Vice President, Health Information and Policy Operations, American Hospital Association
- *Moderator: David Hunt, Medical Director, Office of Clinical Quality and Safety, ONC*

4:25 PM

Next steps

- Andrew Gettinger, Chief Medical Information Officer, Office of Clinical Quality and Safety, ONC
- Josh Rising, Director, Healthcare Programs, The Pew Charitable Trusts