



# Survey Summary: State Online Voter Registration Systems, 2015

	AZ	CA	CO	CT	DE	GA	IL	IN	KS	LA	MD	MN	MO	NV	NY	OR	SC	UT	VA	WA
Legislation passed	✓	✓	✓	✓		✓	✓	✓		✓	✓	✓				✓	✓	✓	✓	✓
Built by state IT staff	✓		✓		✓		✓		✓			✓	✓	✓	✓	✓		✓		
Built by vendor				✓		✓		✓									✓		✓	✓
Built by state IT staff and by vendor		✓								✓	✓									
Conducted pilot/soft launch		✓	✓	✓	✓		✓			✓			NR	✓		NR	✓		✓	
Resides with chief election official	✓	✓	✓	✓		✓	✓	✓		✓		✓	✓	✓		✓		✓	✓	✓
Resides with motor vehicle agency									✓						✓					
Resides with state Dept. of Information Technology					✓*												✓			
Managed by state but resides with vendor											✓									
Available in language other than English	✓	✓	✓	✓			✓				✓			✓	✓	✓				✓
Optimized for mobile device	✓	✓	✓	✓	✓	✓	✓	✓					NR					✓		
Confirmation screen when complete	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	NR	✓	✓	✓	✓	✓	✓	✓
Confirmation number provided when application is complete	✓	✓		✓	✓	✓		✓	✓		✓		NR	✓		✓				✓
Email confirmation sent when application completed	✓	✓		✓	✓	✓	✓			✓			NR	✓				✓		✓
Email confirmation sent when application is fully accepted/processed						✓	✓					✓	NR					✓		
Applicant notified in real time when already registered			✓		✓		✓						NR	✓		✓	✓		✓	✓

Continued on next page

	AZ	CA	CO	CT	DE	GA	IL	IN	KS	LA	MD	MN	MO	NV	NY	OR	SC	UT	VA	WA
Option to provide email	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	NR	✓		✓		✓	✓	✓
Email is a part of public voter file	✓						✓						NR	✓		✓			✓	
Official reviews all applications		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	NR	✓	✓	✓		✓	✓	✓
System flags applications for review	✓												NR				✓			
Date of birth must be submitted when applying	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	NR	✓	✓	✓	✓	✓	✓	✓
Driver's license or state ID number must be submitted when applying	✓	✓	✓	✓	†	✓	✓	✓	✓	✓	✓	✓‡	NR	✓	✓	✓	✓	✓	✓	✓
Last four digits of SSN must be submitted when applying		✓				✓	✓				✓	✓‡	NR	✓	✓					
Full SSN must be submitted when applying													NR				✓		✓	
Can process registration without DMV record		✓			✓							✓	✓§							
Real-time connection with DMV	✓	✓	✓	✓	✓			✓	✓	✓	✓			✓	✓	✓	✓	✓	✓	✓
Address updated at DMV when voter registration updated	✓												NR		✓					
Registration transmitted in real time to local election officials	✓	✓	✓	✓	✓					✓		✓	NR	✓				✓	✓	✓
Registrations transmitted to local election officials in batches						✓		✓	✓		✓		NR		✓	✓				✓
State can differentiate new vs. updated registrations			✓	NR	✓	✓	✓	✓	✓		✓	✓	NR						✓	
State can differentiate online vs. paper registrations	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	NR	✓		✓	✓	✓	✓	✓
OVR process requires some paper printing				✓			✓	✓					✓§		✓					
OVR process requires some manual data entry			✓				✓						NR	✓		NR				

Continued on next page

Note: "NR" means no response. "OVR" means online voter registration.

\* Delaware's system is largely maintained by the Department of Information Technology, although the Office of the Election Commissioner shares some responsibility for hosting and managing the system.

† Delaware requests a driver's license or state ID, but neither document is required to proceed with a transaction.

‡ Minnesota offers the option to provide a driver's license number or last four digits of SSN

§ Not answered in survey but confirmed via phone conversation

|| Some jurisdictions in Illinois have vendors that allow for a real-time connection but some are done in batches

© 2015 The Pew Charitable Trusts

This chart was updated Jan. 21, 2016, to correct an error that resulted from a flaw in the source data. Virginia was originally listed among the states where voters who do not have motor vehicle records can complete online registration transactions. It should not have been included in this category.

---

**For further information, please visit:**

[pewtrusts.org](http://pewtrusts.org)

---

**Contact:** Julia Brothers, senior associate, elections initiatives

**Email:** [jbrothers@pewtrusts.org](mailto:jbrothers@pewtrusts.org)

**Project website:** [pewtrusts.org](http://pewtrusts.org)

---

**The Pew Charitable Trusts** is driven by the power of knowledge to solve today's most challenging problems. Pew applies a rigorous, analytical approach to improve public policy, inform the public, and invigorate civic life.