FINAL FREQUENCIES (n=1,000) NATIONAL SURVEY

The Mellman Group, Inc. and Ayres, McHenry & Associates March 4-8, 2010

Commissioned by Pew's Financial Reform Project

surve	o. My name is I'm calling long distance from ey and I would like to ask you some questions. We are not subution or donation.	elling	. We ar anything	e condu g, and I	cting a j will not	public o ask yo	pinion u for a
[RE	CORD, BUT DO NOT ASK, GENDER:]						
		49					
fem	ale	51					
1. Ove	How likely would you say you are to vote in the Novembe Congress and other political offices are you almost certa about 50-50, not too likely, not at all likely, or aren't you stall almost certain	in to v ure? 8 2 FERM FERM FERM	Ote in the	ne electi E] E] E]	on, very	y likely,	
	pression of? [READ NAME FROM LIST BEI						
inst	itution, {6}, or if you don't know enough about that person to move on.						
		very	smwt	smwt	very	don't	never
	DTATE BY QUESTION Q.2-Q.4]	fav	fav	unfav	unfav	know	heard
2.3.	Barack Obama	26	26	15	29	3	0
	[Senator's name redacted]	4	22	27	27	7	2
4.	the United States Congress	4	23	27	37	7	2
	[SPLIT SAMPLE A]						
5.	Wall Street	3	20	21	43	10	2
	[SPLIT SAMPLE B]						
6.	Big banks	3	13	24	44	13	3

[RESUME ASKING EVERYONE]

[READ BELOW, ROTATE]

I'm going to list some things Congress and the President could work on this year. After each, please tell me whether you think that particular issue is one of the most important things for Congress and the President to work on, very important, somewhat important or not too important at all. If you don't know how you feel about a particular item {5} please let me know and we will go on.

now	you feel about a particular item {5} please let me know and	l we	will g	go on.			
[RO	TATE BATTERY Q.7-Q.14]		ost ortant	Very important	Smwt important	Not too important	Don't know
7.	Reforming the financial system	. 2	27	49	14	8	3
8.	Creating jobs	. 4	13	47	6	3	1
9.	Reforming healthcare	. 2	26	36	18	19	2
10.	Preventing another financial crisis		37	45	9	6	2
11.	Reforming education.		25	43	20	10	2
12.	Reforming Social Security and Medicare		24	40	23	11	2
13.							
	Reforming our immigration laws	. 2	23	38	23	13	3
14.	Making big Wall Street banks repay the bailout money they received	1	12	40	11	5	2
	money they received	. 4	F∠	40	11	3	2
15.	5	ROT	CATE	E TOP TO	о вотт	OM,	
	BOTTOM TO TOP] excellent, good, just fair, or poor?		4.0				
		1	10				
	Good	9 20					
	Just fair		00				
	Poor		89				
	Don't know [VOL]	I					
16.		uatio	on [ROTAT	E TOP T	O BOTT	гом,
	BOTTOM TO TOP] excellent, good, just fair, or poor?	_	41				
	Excellent	6	41				
	Good						
		40	= 0				
	Poor	_	58				
	Don't know [VOL]	0					
17.	How likely is it that the United States will experience and [ROTATE TOP TO BOTTOM, BOTTOM TO TOP] somewhat unlikely, very unlikely, or definitely not?						•
	Very likely	22	44				
	Somewhat likely	22					
	Fifty-fifty	30					
	Somewhat unlikely	12					
	Very unlikely	7					
	Definitely not	2	21				
	Don't know [VOL]	4					
18.	What do you think was most responsible for the recession	?					

Nation	al Survey (March 2010)				Page 3
	Bad decisions by the government			37	
	Bad decisions by CEOs at companies other than l	oig W	Vall Street banks	18	
	Bad decisions by everyday consumers			7	
	the natural business cycle			8	
	Don't know [VOL]			8	
19.	What do you think was most responsible for the financia [READ BELOW, ROTATE]	l cris	sis?		
	Businesses taking too many risks			12	
	Consumers taking too many risks			9	
	Too little regulation of big Wall Street banks			24	
	Banks giving mortgages to people who could not	affor	rd them	42	
	Economic factors beyond anyone's control				
	Don't know [VOL]				
	[If no:] Has any member of your extended family or clo financial crisis?	se iri	enus iost ms or ne	Job due to the	
	Yes, You	12	46		
	Yes, Household		40		
	Yes, Family or close friend				
	No, no one				
	Don't know [VOL]				
21.	How much of your savings have you lost in the recessionnone, a little, some, most, or all?	n? [R	COTATE TOP TO	BOTTOM]	
	None	24			
	A little	20			
	Some	34			
	Most	12			
	All	7			
	Don't know [VOL]	2			

22. Which comes closer to your point of view?

ſR	OT	ΑT	$^{ m rel}$
1		4 A 4	

__Statement A: Government regulations can protect citizens and help prevent another financial crisis.

OR

__Statement B: Government regulations restrict free enterprise and end up doing more harm than good.

[IF STATEMENT A/B, ASK:] Do you feel that way strongly or not so strongly?

Statement A, strongly	33	46
Statement A, not so strongly	13	
Statement B, strongly	32	
Statement B, not so strongly	14	46
[VOL] Not sure/DK	8	

23. Which comes closer to your point of view?

[ROTATE]

__Statement A: Congress and the President need to reform our financial system now, because without reform our economy is at risk of suffering from another major financial crisis at any time **OR**

__Statement B: Congress and the President have more important work to do than reforming our financial system, such as jobs, health care, and Afghanistan, and most of the financial problems have already been fixed.

[IF STATEMENT A/B, ASK:] Do you feel that way strongly or not so strongly?

Statement A, strongly	46	59
Statement A, not so strongly	13	
Statement B, strongly	22	
Statement B, not so strongly	11	33
[VOL] Not sure/DK	8	

24. How much if anything do you know about the financial reforms being considered by Congress—a great deal, some, not too much or nothing at all?

A great deal	10	53
Some	43	
Not too much	35	
Nothing at all	10	46
Don't know [VOL]	1	

25. Do you favor or oppose the financial reforms being considered by Congress? [**IF FAVOR/OPPOSE, ASK:**] Is that (favor/oppose) strongly or not so strongly?

Favor, strongly	17	40
Favor, not so strongly	23	
Oppose, not so strongly	12	
Oppose, strongly	17	29
Don't know [VOL]	31	

26. Now, I am going to describe one version of the financial reform plan being discussed in Congress and ask whether you favor or oppose it.

This bill would establish a way to monitor the financial system for early signs of trouble. Tougher regulations would be put in place to limit the ability of companies to take big financial risks. New rules would limit the size of financial firms and ensure that firms that fail have a way to go out of business without taking down lots of other businesses with them. Financial firms would have to tell regulators and investors more about their activities. Consumers would get better information to make decisions about financial products and services like home loans and credit cards.

	Do you favor or oppose this proposal?			
	[IF FAVOR/OPPOSE]: Is that strongly or		69	
	Favor, strongly		09	
	Favor, not so strongly			
	Oppose, not so strongly		25	
	Oppose, strongly		25	
	[VOL] Don't know	/		
27.	How would you feel about your member of would it make you feel [ROTATE]mor or would it make no difference? [IF MORE/ LESS ASK:] Is that much [M	e favorable tow	ard them,less favorable to	ward them
	Much more favorable	_	50	14,014010.
	Somewhat more favorable			
	No difference			
	Somewhat less favorable			
	Much less favorable		18	
[SPL] 28.	IT SAMPLE A] If Congress does not take action on financial more favorable toward your Member of C Congress or would it make no difference to be	ongress,less	favorable toward your Meml	ber of
	More favorable toward your Member of	· •	•	
	Less favorable toward your Member of	•		
	It would it make no difference to how y	•		
	Don't know [VOL]			5
[CDI]	IT SAMPLE B]			
29.	If Congress does not take action on financialmore likely to vote to reelect your Member your Member of Congress or would it make	er of Congress, _	_more likely to vote against	reelecting
	More likely to vote to reelect your mem			
	More likely to vote against reelecting you	_		
	It would it make no difference to how y		_	
	Don't know [VOL]		•	

[RESUME ASKING EVERYONE]

30.	How important is it for the United States to take action now to reform big Wall Street banks—is it
	very important, somewhat important, not too important or not at all important?

Very important	47	79
Somewhat important	32	
Not too important	9	
Not at all important	10	18
Don't know [VOL]	3	

Now I'm going to list some provisions of the legislation. For each item I read, please tell me if you favor or oppose that particular provision. If you aren't sure how you feel about a specific item, just say so and we'll go on. **[FOLLOW ALL "FAVOR" OR "OPPOSE" WITH:]** Do you strongly (FAVOR/OPPOSE) or only somewhat (FAVOR/OPPOSE) that?

[RO	TATE Q.31-Q.38]	strong favor	smwt favor	smwt oppose	strong oppose	don't know
31.	Establish a way to monitor the financial system for early signs of	4.4	20		7	2
22	trouble	44	39	6	7	3
32.	Put in place tougher regulations to limit the ability of companies	25	25	10	10	~
	to take big financial risks	35	35	13	12	5
33.	Prevent banks from investing in hedge funds	28	30	12	10	20
34.	Make sure that big Wall Street banks that fail have a way to go					
	out of business without taking down lots of other businesses with					
	them	50	31	8	7	4
35.	Require financial firms to tell regulators and investors more					
	about their activities.	49	33	9	6	4
36.	Give consumers better information to make decisions about					
	financial products and services like home loans and credit cards	55	31	8	5	2
37.	Enact new rules that would limit the size of financial firms	29	35	13	14	9
38.	Prevent banks from trading in stocks and bonds for their own	-		_		-
20.	profit	37	28	12	16	8

[SPLIT SAMPLE X]

39. Now I'm going to tell you what supporters and opponents of a financial reform plan say and ask whether you favor or oppose it.

[ROTATE]

Supporters of the plan say it will prevent crises such as the September 2008 disaster and big government bailouts from happening again. Businesses will no longer be able to grow so large and take so many risks that they are "too big to fail." Consumers will be protected from predatory lending and fraudulent financial services. By forcing companies to put their own money at risk along with investors', big Wall Street banks will be much less likely to bring down our economy again.

Opponents of the plan say government regulations will smother businesses, preventing them from expanding and creating jobs just when America needs job growth the most. Worse, certain companies are exempted from the new government regulations via "lobbyist loopholes." And the plan creates a slush fund that can be used for more bailouts of big Wall Street banks in the future. In our time of need, Washington needs to focus on Main Street, not Wall Street.

Do you favor or oppose the plan? [IF FAV./OPP.:] Do you feel that way strongly or not so strongly?

Favor, strongly	41	60
Favor, not so strongly	20	
Oppose, not so strongly	9	
Oppose, strongly	16	25
Don't know [VOL]	15	

[SPLIT SAMPLE Y]

40. Now I'm going to tell you what supporters and opponents of a financial reform plan say and ask whether you favor or oppose it.

[ROTATE]

<u>Supporters</u> of the plan say the recession and job losses we are now suffering result from the financial crisis. Yet the same system and policies that caused the crisis and big government bailouts are still in place. If we do not act now to reform the system, we risk another crisis at any time. Indeed, we cannot get our economy back on track until we reform our financial system. Fixing the system is a vital way to protect jobs now and in the future.

Opponents of the plan say government regulations will smother businesses, preventing them from expanding and creating jobs just when America needs job growth the most. Worse, certain companies are exempted from the new government regulations via "lobbyist loopholes." And the plan creates a slush fund that can be used for more bailouts of big Wall Street banks in the future. In our time of need, Washington needs to focus on Main Street, not Wall Street.

Do you favor or oppose the plan? [IF FAV./OPP.:] Do you feel that way strongly or not so strongly?

Favor, strongly	41	62
Favor, not so strongly	21	
Oppose, not so strongly	10	
Oppose, strongly	16	26
Don't know [VOL]	12	

[ROTATE BATTERIES I-II]

__BATTERY I [IMPORTANT NOTE – BATTERY I INCLUDES Q.41/42 THROUGH Q.58/59]

Now I am going to list several reasons people have suggested for <u>supporting</u> the plan we have been discussing. For each one, please tell me whether you think it is a <u>very convincing</u> reason to support the plan, a <u>somewhat convincing</u> reason, <u>not too convincing</u>, or <u>not convincing at all</u> as a reason to support the plan.

[RO	TATE Q.41/42-Q.57]	very	smwt	not too conv	not at all conv	DK
	[SPLIT SAMPLE A]					
41.	The plan will help prevent another financial crisis	26	40	17	13	3
	[SPLIT SAMPLE B]					
42.	The plan will prevent another financial crisis	21	41	20	14	4
	[RESUME ASKING EVERYONE]					
43.	The plan will make loans and other financial products easier for consumers to understand	29	44	15	9	2
44.	The plan will ensure that no company becomes "too big to fail"	24	36	21	14	5
45.	The plan will mean fewer bailouts for big Wall Street banks in the future	27	39	18	12	4
46.	Big Wall Street banks are giving out million-dollar bonuses even though they caused the recession. This plan will rein in these companies	31	34	18	15	3
47.	It is only fair for big Wall Street banks to take responsibility for the disaster they caused	46	32	11	10	2
48.	Over 7 million jobs have been lost since the recession began and we need to take steps to prevent that from happening again	46	31	12	8	3
	[SPLIT SAMPLE A]					
49.	By forcing companies to keep "skin in the game," Wall Street will have to look out for the interests of Main Street	30	34	17	11	9
	[SPLIT SAMPLE B]					
50.	By forcing companies to put their own money at risk along with investors', big Wall Street banks will be much less likely to bring down our economy again.	35	41	12	9	3
	[SPLIT SAMPLE A]					
51.	The system and the policies that caused the financial crisis are still in place so unless we reform the system now, it is only a matter of time until we suffer another crisis	37	34	16	11	3
	[SPLIT SAMPLE B]					
52.	The system and the policies that caused the financial crisis are still in place so until we reform the system, we risk another crisis at any time	34	42	14	7	4

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	[RESUME ASKING EVERYONE]					
53.	We cannot get our economy back on track until we have finally reformed our financial system	34	37	15	11	,
54.	The financial crisis was the major cause of the recession and job loss we are now suffering—fixing the financial system is a vitally important way to protect jobs now and in the future	39	36	14	9	,
55.	The failure of government to properly regulate the financial system contributed to the financial crisis and the recession in a very significant way—Government has a responsibility to reform the system now to prevent another recession	36	37	13	12	,
56.	Wall Street lobbyists are trying to kill these reforms, which means they are probably worth enacting		36	15	13	
57.	If the American people don't demand change, Congress will listen only to the big Wall Street banks which contribute millions of dollars to politicians and nothing will be done to fix the system	43	32	12	11	,
[SPL	IT SAMPLE A]					
58.	Which of the following phrases in support of financial reform do you feel mo [ROTATE STATEMENTS] _A: "America, it's time to get what you paid for" OR _B: "Business as usual is not an option" OR _C: "Financial Reform is Too Big to Fail" OR _D: "Real financial reform is a smart investment"	ost ent	husias	tic abo	out?	
	[IF A/B/C/D ASK] Do you feel that way strongly or not so strongly?					
	A: America, it's time to get what you paid for, strongly					
	A: America, it's time to get what you paid for, not strongly			32		
	B: Business as usual is not an option, strongly B: Business as usual is not an option, not strongly			23		
	C: Financial Reform is Too Big to Fail, strongly			23		
	C: Financial Reform is Too Big to Fail, not strongly			6		
	D: Real financial reform is a smart investment, strongly			- 0		
			. 1/			
	D: Real financial reform is a smart investment, not strongly			27		

[SPLIT SAMPLE B]

9.	Which of the following phrases in support of financial reform do you feel most enth	usiasti	ic about?
	[ROTATE STATEMENTS]		
	A: "America, it's time to get what you paid for"		
	OR		
	B: "Business as usual is not an option"		
	OR		
	C: "Financial Reform is Too Important to Fail"		
	OR .		
	D: "Real financial reform is a smart investment"		
	[IF A/B/C/D ASK] Do you feel that way strongly or not so strongly?		
	A: America, it's time to get what you paid for, strongly	24	
	A: America, it's time to get what you paid for, not strongly	7	31
	B: Business as usual is not an option, strongly	16	
	B: Business as usual is not an option, not strongly	4	20
	C: Financial Reform is Too Important to Fail, strongly	12	
	C: Financial Reform is Too Important to Fail, not strongly	3	14
	D: Real financial reform is a smart investment, strongly	16	
	D: Real financial reform is a smart investment, not strongly	8	24
	[VOL] Don't know/not sure/no answer	11	

[RESUME ASKING EVERYONE]

__BATTERY II

Now I am going to list several reasons people have suggested for <u>opposing</u> the plan we have been discussing. For each one, please tell me whether you think it is a <u>very convincing</u> reason to oppose the plan, a <u>somewhat convincing</u> reason, <u>not too convincing</u>, or <u>not convincing at all</u> as a reason to oppose the plan.

[RO	OTATE Q.60-Q.68]	very conv	smwt conv	not too conv	not at all conv	DK
60.	Lobbyists wrote the bill to exempt their companies from regulation	22	34	24	14	6
61.	The plan creates a government slush fund that can be used for more bailouts of big Wall Street banks in the future		31	26	17	5
62.	These new government regulations will smother businesses, preventing them from expanding and creating jobs just when America needs job growth the most.	25	33	24	15	4
63.	In our time of need, Washington should focus on Main Street, not Wall Street	32	33	19	12	4
64.	The plan will cost hundreds of millions of dollars every year	25	32	24	13	7
65.	The plan will make it more difficult for small businesses to get loans	21	34	24	15	6
66.	The plan increases the size of the federal government by creating two new government agencies	28	31	19	15	7
67.	Big government regulations almost always end up doing more harm than good	30	34	19	15	4
68.	America is based on the free enterprise system and it's wrong for government to put so many restrictions on the way the free market operates	33	32	17	15	4
69.	Sometimes over the course of a survey people change their minds. Do you reform plan we have been discussing? [IF FAVOR/OPPOSE, ASK] Do not so strongly?		_	-		
	Favor, strongly 37 61 Favor, not strongly 24 Oppose, not strongly 11 Oppose, strongly 17 29 [VOL] Don't know/no opinion 10					
70.	How would you feel about your member of Congress if they voted for this [ROTATE]more favorable toward them,less favorable toward them difference? [IF MORE/ LESS ASK:] Is that much [MORE/LESS] or somewhat [MOMICH Much more favorable	or wo	ould it n	nake n	0	feel
71.	How important is it for the United States to take action now to reform Wall services—is it very important, somewhat important, not too important or no					

nal Survey (March 2010)		Page 12
Somewhat important	29	-
Not too important	11	
		19
Don't know [VOL]	3	
Generally speaking, do you think of yourself as something else? [IF REPUBLICAN OR DE	s a Republican MOCRAT AS	, a Democrat, an independent, or SK:] Do you consider yourself a strong
<u> </u>		33
-		
•		37
		37
don t know/refused [VOL]	3	
side? very liberal		an toward the liberal or conservative 26 45
What is your age?		
18-29	13	
30-39	17	
40-49	17	
50-59	23	
60+	27	
na/ref	4	
less than high school graduatehigh school graduate	4 25	
_		
	Somewhat important	Somewhat important

/6.	Are you Hispanic, or of Spanish descent?			
	yes	8		
	no	90)	
	refused [VOL]	2		
77.	Are you black, white, Asian, Native American or some of	ther	er race?	
	black	10)	
	white	78	3	
	Asian	1		
	Native American	1		
	other	7		
	refused [VOL]	3		
78.	Are you married, single, separated, widowed or divorced	?		
	married	62	2	
	single	19)	
	separated			
	widowed			
	divorced	8		
	refused [VOL]	1		
79.	Do you happen to be employed full-time, part-time, or no	eithe	ner?	
	full time	46	Ó	
	part time	12	2	
	neither			
	don't know/refused [VOL]	1		
80.	If you were asked to use one of these given names for the would you say you belong in—upper class, upper middle class?			ver
	upper class	2	13	
	upper middle-class	11	[
	middle-class			
	working class	25	5	
	lower class	7	32	
	other [VOL]	1		
	don't know/refused [VOL]			

81.	
	besides those of the company you work for?
	[IF YES:] Do you own these funds or stocks only through a retirement plan or do you own some
	directly?
	Yes, only through retirement plan 17 42
	Yes, some directly
	No 54
	don't know [VOL] 1
	refused [VOL] 3
82.	How often do you attend religious services—more than weekly, weekly, a few times a month, seldom, or never?
	more than weekly 10
	weekly
	few times a month 16
	seldom
	never 16
	dk/refused [VOL]
83.	What is your zip code?

Thank you for answering these questions.