



Measuring Transportation Investments: The Road to Results

Delaware is one of 19 states with mixed results in having the essential tools—goals, performance measures and data—needed to help decision makers choose more cost-effective transportation funding and policy options.

Delaware fares well in measuring transportation's progress toward several key policy goals. In 2010, Delaware's transportation department produced a report assessing the state's performance in measuring its progress toward safety, infrastructure preservation, mobility and environmental stewardship. The report included trends over time, national comparisons and explanations for changes in performance—all good practices. Delaware also conducts extensive citizen satisfaction surveys to inform decision making. But its results for tracking outcomes toward the goal of access are mixed, with performance measures largely limited to transit ridership.

\$750 MILLION The state spent an estimated \$750 million on transportation in fiscal year 2010.*

HOW IS THE STATE DOING?

Does it have the tools to ensure transportation spending and policy decisions are advancing six key goals?

- Leading the Way
- Mixed Results
- Trailing Behind

- SAFETY
- JOBS & COMMERCE
- MOBILITY
- ACCESS
- ENVIRONMENTAL STEWARDSHIP
- INFRASTRUCTURE PRESERVATION
- OVERALL

*National Association of State Budget Officers State Expenditure Report 2010.

METHODOLOGY: States were given one of three ratings—leading the way, showing mixed results or trailing behind—based on whether they have the goals, performance measures and data needed to help decision makers ensure their surface transportation systems are advancing six key goals. The ratings are based on 10 criteria. Each state was rated for its performance in each of the six goal areas and given an overall rating.

SOURCES: Delaware Department of Transportation, "System Performance Measures Report (How Are We Doing?)," August 2010; "2009 Customer Satisfaction Survey Report," October 2010, http://deldot.gov/information/pubs_forms/brochures/pdf/2009_CSS_ExecSum.pdf; "Highway Statistics," http://www.deldot.gov/information/projects/hpms/pdfs/2000-2009_Delaware_Transit_Ridership_Trend.pdf. Sources accessed April 5, 2011. Pew Center on the States interviews with Mark Eastburn, planner, Delaware Department of Transportation, January 10, 2011 and February 18, 2011.